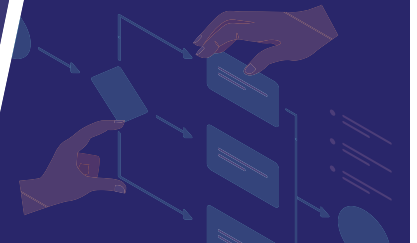


Automate Routine Work *with* Robotic Process Automation

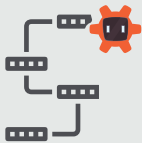


What is RPA?



Software Technology We call "Bots"

Robotic process automation (RPA), also known as software robots (bots), is a technology that emulates a user's actions to execute predefined sets of tasks. Like humans, these robots have the ability to interact with any type of application or information source.



Follows Rules Logic-based

This form of automation uses logic-based rules to perform business process activities at a high-volume, freeing up human resources to focus on the most meaningful and higher valued aspects of their roles.



Uses Non-invasive Integration

RPA is also non-invasive allowing integration of multiple systems easily without manipulating the code of those systems.

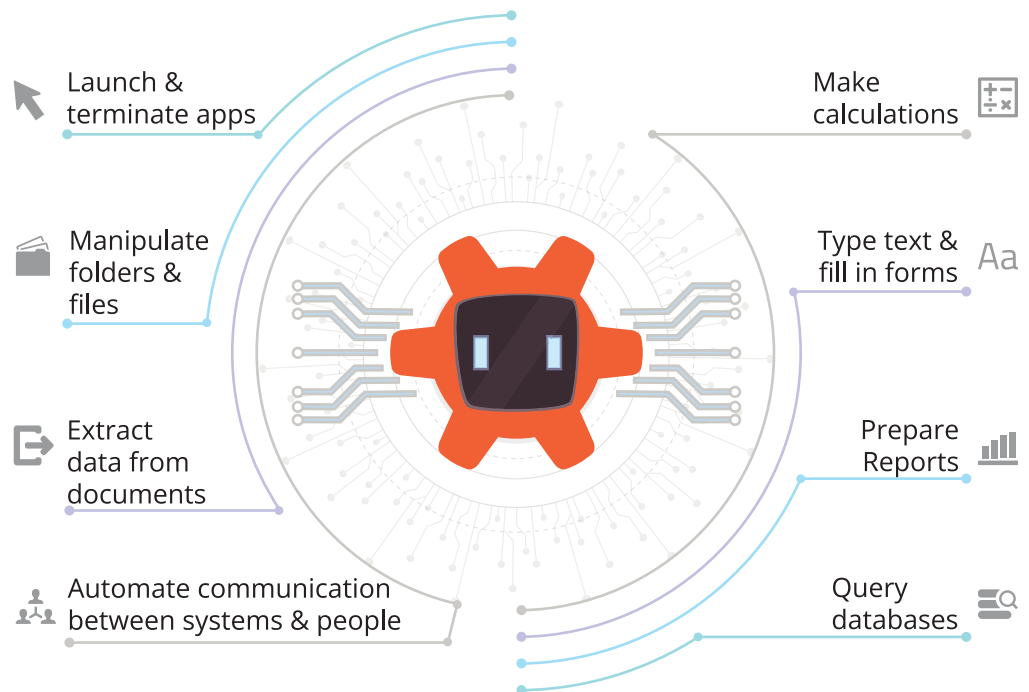
Benefits of Robotic Process Automation (RPA)

RPA bots provide business efficiencies and savings in several ways:

- Remove inconsistencies and data entry errors
- Accelerate processes and tasks
- Shorten process cycle times
- Improve employee morale and engagement
- Increase staff productivity, service levels, & capacity
- Reduce average handling time

What can RPA bots do?

Bots can do almost any rule based task. Here are some of their basic skills:



Initium SoftWorks

Contact Us for a Consultation
(800) 940-0940 | info@iswhub.com
www.iswhub.com

Use Cases for Robotic Process Automation (RPA)



CUSTOMER SERVICE

- After-hours customer support
- Handling feedback
- Sending notifications
- Updating client's profiles
- Real-time updates on purchase status



FINANCIAL SERVICES

- Extracting billing information
- Processing financial transactions
- Invoicing
- Preparing data for audits
- Accounting reconciliation



HUMAN RESOURCES

- Employee/Onboarding surveys
- Managing payrolls, compensations, and other benefits
- Handling compliance
- Time record validation

Have a Repeatable Task? **Have a Bot do it.**

Discover where automation makes sense for you
Request a consultation



INFORMATION TECHNOLOGY

- Backups
- Data migration
- Automated testing of sites and applications
- Managing events
- Security & compliance monitoring



PROCUREMENT

- Order validation
- Purchase planning
- Processing of returns
- Managing contracts
- Vendor Item/Catalog maintenance and upkeep



SALES AND MARKETING

- Updating information in a CRM
- Campaign management
- Reporting
- Quoting
- Performing follow-ups and post-sale requests

Process Automation Experts

(800) 940-0940 | info@iswhub.com

www.iswhub.com



[Request a consultation](#)

INITIUM SOFTWARES provides technology and services that simplify, streamline, and automate core business processes. With **OVER 30 YEARS OF EXPERIENCE** helping clients to better manage documents and data, we offer the knowledge, tools, and talent to improve productivity and profits at your organization.